



toob broadband: “up to 9 months free” promotion terms and conditions

1. New toob customers could be eligible to receive a credit on their bill for the monthly price of their toob home broadband service (excluding any add-ons like static IP) for up to 9 months from their service activation date when they purchase toob's home broadband 24-month contract.
2. To be eligible customers must, within 21 days after their toob service activation date, provide valid evidence that they are within the minimum contract period for a broadband service with a provider other than toob (“existing provider”) and that they cannot terminate the contract with the existing provider prior to the expiry of the minimum contract period without payment of early termination fees or charges.
3. If valid evidence is not provided in accordance with our instructions within 21 days, you will be charged the full monthly service price, and no credit will be applied.
4. Bill credits will be applied for the length of the minimum contract period with the existing provider, up to a maximum of 9 months from the customer's toob activation date only.
5. 24-month minimum contract period applies to new toob home broadband contract. If the customer leaves toob during their toob minimum contract period early termination fees may apply (see home broadband terms and conditions at toob.co.uk/legal).
6. This promotion is only available where there is no active toob or CityFibre connection to the property.
7. The customer will be responsible for cancelling their broadband contract (and associated costs) directly with the existing provider. There is no requirement to do this before the customer's toob activation date.
8. This promotion may be enjoyed in addition to any rewards under our Refer a Friend programme but cannot be used in conjunction with any other offer. Any promotional code used during order will not be valid or applied.
9. toob may change or withdraw this promotion at any time. This will not affect existing orders.
10. These T&Cs apply in addition to toob's promotional terms available at toob.co.uk/legal. If these conflict in any way, it is these offer terms and conditions that apply.